

ACCESSORIAL SERVICES



MARTIN ROY TRANSPORT
543, boulevard Témiscamingue
Rouyn-Noranda, Québec
J9X 7C8

Téléphone / Phone : 819-762-2620
Télécopieur / Fax : 819-762-3951

SERVICE:	FEES:	DESCRIPTION:
Appointment Pick Up or delivery	\$50.00 Flat	Appointment pick up or delivery.
Call Before (Pick Up or Delivery)	\$25.00 Flat	Call before pick up or delivery. If an appointment is also required or set by the client the Appointment fee is additional.
Cheque Pick Up	\$50.00	Charge applied when requested to pick up a cheque locally.
Cube application		All rates and charges are subject to the following (unless otherwise quoted): - 10 lbs/ cu ft minimum density application and/or - 1,000 lbs per linear foot for shipments occupying 10 linear feet or greater. - 1 cubic meter = 160 kgs. - Pallets occupying a height greater than 70" will be measured to 96" in height. - Pallets with a height of under 48" will be measured as 48" in height. - Articles occupying a width greater than 50" with a length greater than 8 feet, but under 10 feet will be rated at a minimum weight of 640 lbs per linear foot. - Articles occupying a width greater than 50" with a length of 10 ft or more will be rated at a minimum weight of 1,000 lbs per linear foot occupied. - Where no weight is indicated a pallet will be rated at a minimum weight of 640 lbs unless a scale is available to determine the proper weight or the cube with minimum density determines a higher weight.
Dangerous Goods Fee	MIN: \$35.00 10 % of freight charges MAX: \$200.00	Products classified under the Dangerous Goods Act will be assessed these fees per shipment.
Dead Call	LTL -\$75.00 Flat TL - \$250.00 plus out of town miles	Dead Call fees apply when arriving for an arranged pick up and there is no freight available.
Density	10 lbs per cubic foot	Rates and charges unless otherwise quoted will be subject to a minimum density application of 10 lbs. per cubic foot.
Detention (With Power)	\$100.00 per hour	Detention fees apply for driver in excess of the free time allowances noted.
Driver Unloading	Min: \$50.00 \$2.75 cwt Max: \$100.00	This applies when the driver has to manually unload the product from the pallet(s) to the ground. (Not related to Pallet Jack use).
Dropped Trailers - Detention (without Power)	Day 1 - Free Day 2 to 5 - \$75.00 per day Day 6 to 10 - \$100.00 per day Day 11 to 15 - \$150.00 per day Day 16 or more - \$200.00 per day	The trailer left as a "dropped" trailer at a client, becomes the responsibility and liability of the client for any and all incidents or costs. In addition, the contents will be deemed to be in good condition will no claims being accepted. Trailers or Trailer pools left at the customer are under the protection and liability of the customer for theft or damage to the equipment, theft or damage to the contents. It is expected that the trailer(s) will remain at the client's location. Any damages, repairs, fines or tolls while in the clients control, will be the responsibility fo the client. Written and pre-established trailer interchange agreements are encouraged but not mandatory for clarity of expectations. The cost to drop a trailer locally will be \$75.00 plus additional mileage, when and where available.
Excess Valuation Fee	4% of Declared amount in excess of \$2.00 per lb.	Shipments with a declared value in excess of \$2.00 per pound <u>will not be accepted without prior written approval.</u> Shipments with a declared value will be stopped and held for disposition and approval. Shipments with a declared value in excess of \$2.00 per pound on the bill of lading at time of shipping, will be subject to an excess valuation fee of 4 percent of the value in excess of \$2.00 per lb.
Extra Labour	\$50.00 per Man hour, Minimum 4 hours.	If labour in addition to the driver is required, charges will be applied on an hourly basis from depart to return of the vehicle to the terminal.
Fines and Penalties	0	The carrier does not accept liability for any fees, fines or penalties imposed by shippers, consignee, agents or payors for any reason.
Free Time Allowance	1 to 9,999 lbs: 30 Minutes 10,000 to 29,999 lbs: 60 minutes 30,000 lbs to full load: 120 minutes	Free Time driver allowances for loading or unloading. Detention fees apply for time in excess of these allowances.
Fuel Surcharge	Will apply as per quotation	Fuel surcharge applies on all applicable freight movement charges and applicable diesel consuming accessorial services. The fuel surcharge schedule will apply unless otherwise indicated on the quotation.
Government Taxes	As mandated	All shipments are subject to the applicable government taxes as imposed by law.

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Heated Service **	Min charge: \$35.00 15% of Freight Charges	This service provides protection against freezing during the winter months. Product that deteriorates or separates below 0 degrees Celsius moves at owners risk. ** No freight requiring heated service moves over the weekend unless prior arrangements are made with dispatch. Heat charges will apply, and upon approval, an additional \$300.00 fee to cover costs over the weekend. Please note that when outside temperatures are below -15 degrees Celsius, protection against freezing is at risk, all Heated service will move at owner's risk during these times. Temperature Controlled Service (to a set temperature) is not available.
Inside Delivery	MIN: \$35.00 \$3.00 per 100 lbs. MAX \$125.00	These additional charges apply when either: a) The driver is required to handle the freight beyond the immediate area of the shipping/receiving door.; b) The driver is required to bring freight from the curbside to inside the residence.;
Limit of Cargo Liability	\$2.00 per pound.	Cargo liability will be a maximum of \$2.00 per pound per shipment.
Linear Feet	1,000 lbs per linear foot	Shipments occupying 10 linear feet of trailer space will be rated at a minimum weight of 1,000 lbs per linear foot.
Lumper Agency Service	Cost plus \$10.00	Pick ups or deliveries that require outside labour (lumpers) will be charged in addition to the standard freight charges at cost plus administrative fee.
Mall Deliveries	\$40.00	For pick ups from or deliveries to malls, in addition to freight charges. Additional fees for tailgate, inside delivery etc. will apply where available and applicable.
Overlength	\$60.00 Flat	Overlength fee applies on shipments containing pieces over 10 feet but under 15 feet in length. This fee applies in addition to any freight density or linear foot calculation of the charges.
Packaging	To Industry Standards	All products shipped must be packaged in accordance to accepted industry standards. Un-packaged, or product not adequately packaged for shipping will move at owner's risk of damage with no liability to the carrier.
Pallet Jack	MIN \$100.00 \$80 .00 per hour	When a pallet jack is requested to assist with the loading or offloading of a shipment. (Where available)
Pallet Returns	MIN: \$28.00, \$2.00 per pallet	Requested returns of empty pallets will be assessed accordingly for locally service moves when the pick up coincides with a delivery to that location. Otherwise standard lane rates will apply.
Power Tailgate	MIN: 43.50\$ \$2.50per 100 lbs. MAX: \$125.00	Power Tailgate service (where available). Maximum 1,500 lbs. per lift due to weight limitations. Skid footprint should not exceed 48" x 48".
Redelivery	MIN: \$50.00 Cwt: \$2.00 per 100 lbs. Max: \$150.00	Redelivery fees apply after an attempted delivery is performed. This fee applies within local terminal areas only, outside local regions may incur higher redelivery costs.
Residential Pick Up or Delivery	\$50.00	For pick ups or deliveries outside of commercial areas. Additional fees for tailgate, inside delivery etc. will apply where available and applicable. Also applies to Farms and Construction Sites.
School Deliveries	\$40.00	For pick ups from or deliveries to schools, in addition to freight charges. Additional fees for tailgate, inside delivery etc. will apply where available and applicable.
Second Floor Deliveries	\$50.00	An inside delivery/pick up to any floor other than the main floor will be charges an additional amount to the inside delivery and freight charges.
Stop Offs in Transit	1st Stop: \$105.00 2nd Stop: \$125.00 3rd Stop or more: \$125.00 per additional Stop	For truckload moves with stop offs en route, stop offs apply for stops outside of a single pick up and single delivery, plus any out of route miles. Note that Free Time at each stop is 60 minutes per stop.

TERMS & CONDITIONS



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BILLING	Invoices will be produced and transmitted electronically without Proof of Delivery. A copy may be provided to you request by contacting invoicing@martinroytransport.com . POD copies can also be viewed online at www.martinroytransport.com . Should you have questions regarding invoicing, please contact invoicing@martinroytransport.com .
PAYMENT TERMS	Payments are due 15 days from date of shipment as noted on the invoice. Accepted payments are cheques, direct deposit, Visa credit card and Interac. Overdue payments will be assessed a credit fee of 2% interest by month (or 24% annually) as prescribed.
APPLICATION OF RATES	Quoted rates may be revised or withdrawn with 7 days notice if the terms and conditions are not adhered to. In addition, quoted rates may be withdrawn without notice should there be no activity on the quoted lane(s) in 30 days. Quoted rates and specific quoted accessorials take precedence to this accessorial table. In the absence of conditions, these terms and conditions will prevail.
CLAIMS	A notice of intention to claim must be sent to claim@martinroytransport.com in writing within 60 days following the final delivery, or in the 9 months following the date of shipping in the case of a non delivery of goods (Missing entire shipment). Freight Charges of the original move must be paid in full before claims can be finalized. The Claims Department may authorize a replacement order to move at no additional cost provided it moves via MRT.
REQUIRED DOCUMENTS FOR CLAIMS	Claim form is available by contacting claim@martinroytransport.com , after completion, it must be return with supporting documents to the carrier.
PACKAGING	All products shipped must be packaged in accordance to accepted industry standards. Un-packaged, or product not adequately packaged for shipping will move at owner's risk of damage with no liability to the carrier.
FINES & PENALTIES	Martin Roy Transport does not accept liability for any fees, fines or penalties imposed by shippers, consignee, agents or payors for any reason.
RIGHTS OF SALVAGE	If the merchandise is not available, the claim is nullified with no compensation made to the claimant.
RESPONSABILITIES OF THE CARRIER	The carrier is not responsible for damages or loss to a shipment unless proven negligent in causing the damage or loss. The responsibility of the carrier is limited to less of the following: 1. The value of the goods. 2. The cost of repairs including labour and parts. 3. The maximum liability of \$2.00 CAD per lb. actual weight. 4. The declared value on the endorsed bill of lading at time of shipment. The cargo value remains the claimants cost price, not the retail or sale price of the goods. To support the the claimaint must provide thesupplier invoice or manufacturers cost of the goods. The labour cost is not to exceed \$25.00 per hour.
DAMAGE TO THE GOODS OR VISIBLE LOSS	A damage or visible loss indicates that such damage or loss was visible at time of delivery. Any discrepancy concerning the shipment must be noted on the delivery receipt in the presence of the driver. Be specific and precise with indicating the description of the shipment. * Note: Marking "Subject to Inspection" or "Possible Shortage/Damage" is not indicating a damage or a loss. These notes are not acceptable for submitting a claim.
AT OWNER'S RISK	The following articles are not accepted for transport by the carrier based on the inherent nature of the goods. If inadvertently shipped, the carrier does not accept liability for any damages or losses incurred. - Glassware, Granite or Marble items that are susceptible to breakage in transit. - Unpackaged or badly packaged items not to acceptable industry standards. - Explosives, Carbon Blacks, Bio-Hazardous Materials, Waste Materials or any articles that may risk contamination of the unit are not accepted. - Consumer Use Ammunition is accepted. - Re-Packaged products by the shipper. - Fragile items . - Any recreational or personal use products not in the original manufactures' packaging, such as but not limited to ATV, Snowmobiles, Motorcycles, Bobcats, Kayaks, Canoes, Scooters, - All used goods. - All items shipped at Owner's Risk Of Breakage or Damage (ORB, ORD) will be moved with no liability to the carrier. - All items subject to deterioration of separation when below zero degrees Celsius whether heated or not is subject to owner's risk (ORD). - All Heated Freight is considered at owner's risk whether heated or not. Liability for frozen or congealed goods will not be accepted. - Damage or loss of a concealed nature. - All freight shipped to or from "unattended sites".
All rates and charges are based on availability of equipment at time of shipping. No Guarantees are expressed or implied.	
No claim will be accepted if the discrepancies or conditions are not noted in writing on the BOL or Delivery Receipt at time of pick up or delivery. Claim Amounts must meet or exceed the minimum claim amount of \$50.00 to be considered or will be declined.	

Please acknowledge in writing below your understanding and acceptance of the above terms. This must be accepted in 30 days or will be null and void. Should freight be tendered without a signed copy being received, that will be construed as acceptance of these terms and conditions.

Acceptance of the above Terms & Conditions

Company Name: _____

Contact Name: (Printed) _____

Contact Signature and Acknowledgment: _____

Dated: _____